Dear Resident

Re: Response to Objection Regarding Premises Licence Application – 4 montpellier walk

Thank you very much for taking the time to raise your concerns regarding our application for a Premises Licence at 4 Montpellier walk. We have carefully read your letter and would like to respectfully respond, as well as propose amendments and additional safeguards to address the important points you have raised.

Firstly, we want to reassure you that our business will not be operating as a late-night wine bar, nightclub, or high-volume music venue. Our premises will operate as a **restaurant**, focused on providing high-quality food in a calm, relaxed environment. The **provision of background music** is purely intended to enhance the dining atmosphere — not as a form of live entertainment.

Given your concerns, we are willing to amend our application as follows:

- Monday to Thursday: Closing time of 12:00 midnight, with all licensable activities finishing by 11:30 pm.
- Friday and Saturday: Closing time of 1:00 am (as originally proposed).
- Sunday: Closing time of 10:30 pm, with all licensable activities ceasing by 10:00 pm.

Additionally:

- Music will be **background only**, with no live bands, DJs, or amplified bass-heavy music.
- We will ensure that music levels remain well within acceptable noise limits, not exceeding **50 decibels** inside the premises, and we will regularly monitor sound levels.
- Windows and doors will remain closed after 9:00 pm to minimise noise escape, except for access and egress.
- No flashing or strobe lighting will be used at any time.
- Signage will be displayed asking customers to leave quietly and respect our residential neighbours.
- No drinks will be allowed outside the premises to prevent street drinking or nuisance.
- We are happy to accept conditions prohibiting vertical drinking (customers standing and drinking) to ensure a seated, restaurant-style operation.

We take the welfare and wellbeing of our neighbours very seriously. We are deeply sorry to hear about the medical issues you face and absolutely recognise how important a peaceful environment is for residents' health and wellbeing. It is absolutely not our intention to cause any disturbance or harm.

We are also committed to maintaining a strict "Challenge 25" policy to prevent underage drinking, and will work closely with local authorities to ensure full compliance with licensing conditions.

We hope these measures demonstrate our sincere intention to operate responsibly and respectfully within the Montpellier community. We would also be happy to meet with residents, either individually or as a group, to further discuss any concerns and explore additional steps we can take to maintain peace and security in the area.

Thank you once again for your comments. We value the input of the local community and are committed to being a positive addition to Montpellier, not a source of disruption.

Yours faithfully,

Aaron Maximen